



TROUBLESHOOTING



CA-301: SAMMIC Vegetable Preparation Machine

1. **The machine is not working, no lights are lit on the keypad.**
 - a. Confirm that it is plugged into a working power supply, make sure that the GFCI or circuit breaker are not tripped.
 - b. If there is voltage, the “machine connected to mains” LED light on the keypad should be lit.
 - c. If the LED is not lit, the problem could be:
 - i. The keypad is damaged, or the print set is burnt. Call for service.
 - ii. The power outlet is not working. Call your electrician.
2. **The keypad is not working.**
 - a. Hold the off button (circle) for 5 seconds. If the keypad is working, the “machine connected to mains” LED will flash off momentarily. If the light does not flash, call service to replace the keypad.
3. **The “Safety” warning LED flashes slowly and the motor does not turn on.**
 - a. The lever is down, but too much food is in the inlet, cut the food into smaller pieces.
 - b. The lever is down, but the cam is not contacting the micro-switch and may be broken or worn out, or the micro-switch is defective or out of adjustment, call for service.
4. **The “Safety” warning LED flashes quickly and the motor does not turn on.**
 - a. The inlet set (cover) is open. Close and latch the cover.
 - b. The vertical magnetic detector does not detect that the inlet set is closed. The magnetic detector is damaged, out of position, or not connected. Call for service.
5. **The cut product is not ejected from the outlet set.**
 - a. Confirm the ejecting disc is installed properly.
 - b. Clear the inlet of excess food, check your accessories and retry.
6. **The motor turns on but the blade is stopped.**
 - a. The transmission belt may be damaged. Call for service.
 - b. The transmission shaft may be blocked. Call for service.
7. **The slicing disc is making contact with the cover.**
 - a. The slicing disc is not properly installed. It is not in its working position; reposition the disc.
 - b. The transmission shaft may be raised from the unit being dropped. Call for service.
8. **Both the “Safety” and “Machine connected to mains” lights are flashing and the motor does not turn on.**
 - a. The motor has gone into a safety thermal overload mode. Wait for the motor to cool off, then it will function again. Do not pull heavily on the lever as this causes unnecessary strain on the motor and overheating. This type of heavy-handed use may eventually lead to permanent damage of the motor.

